

MICHAEL BLUMENTHAL, MICROSOFT MVP

Office 365 Service Management and User Adoption

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📍 Buffalo Grove, IL



EXPERIENCE

Office 365 Product Manager

West Monroe Partners

📅 2018 - Ongoing 📍 Chicago, IL

Internal IT in an IT and Business Consulting firm

- Responsible for service change management processes, product strategies, and tier 3 support.
- Evaluated opportunities to drive adoption of various O365 collaboration tools, selected initiatives, and executed on them.
- Streamlined 6 core processes, saving staff time, money, and improving communication.
- Primary contact between IT leadership and Microsoft in procuring a Microsoft Premier Support contract and end user training.

Principal Office 365 Engineer

Tribune Media

📅 2017 - 2018 📍 Chicago, IL

42 TV Stations, 1 Radio Station, Zero Newspapers

- Responsible for Office 365 strategy, governance, operational service management, and user adoption. Created departmental business solutions. Service owner of Office 365 collaboration workloads, partnering with the Exchange admins on communication workloads.
- Earned the Microsoft Certified Solutions Associate: Office 365 and Microsoft Certified Solutions Expert: Productivity certifications.

SharePoint Architect & Technical Evangelist

Microsoft Gold Partners Quilogy, Magenic, and PSC

📅 2003 - 2014 📍 Suburban Chicago, IL

Quilogy (2001-2007), Magenic (2007-2013), PSC (2014-2017) - IT Consulting

- Started as an IT consultant in 1995. Began my SharePoint adventure in 2003.
- Magenic: Was one of the two SharePoint technical leaders on a turn-around project to deliver a new intranet after the client, a Fortune 15 company, had a disastrous first attempt.
- PSC: Senior SharePoint Developer on a team that built a SharePoint-based public website. The site consolidated numerous acquired brands and over 30 line of business applications onto one platform.
- PSC: Provided Office 365 migration, administration, & adoption guidance to both PSC and clients large and small.
- My complete work history is on LinkedIn at <http://bit.ly/MBB-LI>.

ACHIEVEMENTS



Office 365 Adoption Successes

At Tribune Media, I increased OneDrive adoption 24% in two months, saved over \$10K in employee time with Microsoft Teams, and implemented an Office 365 governance process from scratch. I selected and implemented a backup solution for our tenant and an email campaign solution. I created a digital signage solution for Office 365 tips and tricks. I partnered with our internal trainer to drive awareness and adoption via omni-channel technical marketing.



Microsoft MVP since April 2015

This award recognizes my technical community leadership and knowledge sharing. I co-lead the Office 365 Adoption User Group (Chicagoland Chapter) and speak on Office 365 locally and nationally.



Toastmasters Advanced Communicator Silver

First member in the Microsoft Midwest Toastmasters Club to achieve this award.



Awarded the Grow star at PSC

Recognized as a star achiever for helping coworkers perform at the next level. Helped two coworkers earn Microsoft MVP. Recognized as a Networking and Technical Evangelism star achiever too.

EDUCATION

Bachelor of Science, Computer Science

University of Illinois

📅 1991 - 1995 📍 Urbana-Champaign, IL